

WNY CRISIS SUPPORT LIST  
ALLEGANY

PROVIDER	RESOURCE	CONTACT
Allegany County Crisis Line	24 Hour Crisis Hotline	888-448-3367
Crisis Services Hotline	24 hour Crisis Hotline (Teen Hotline)	Teen Hotline: 1-888-44-TEENS 1-888-448-3367
OMH	Emotional Support Line	1-844-863-9314
Clarity Wellness Community	24 Hour Hotline	(888) 448-3367

WNY CRISIS SUPPORT LIST  
CATTARAUGUS

PROVIDER	RESOURCE	CONTACT
Crisis Text Line	24 Hour Service	Text HELLO to 741741
Health Department	24 Hour Crisis Service	716-373-8050 1-800-251-2584
OGH	24 Hour Crisis Hotline	1-800-339-5209
Olean General Hospital	Crisis Hotline	800-339-5209
Eagles Nest Respite	24 Hour Service	844-421-1114 or 716-241-4605
Housing Options Made Easy	24 Hour Peer Support Warmline	844-749-3848 or 716-749-3848 844-421-1114 or 716-241-4605
Housing Options Made Easy	24 Hour Peer Support Texting Line	716-392-2221 or 716-392-0252
Housing Options Made Easy	24 Hour Virtual Peer Support Warmline	833-361-6130
Housing Options Made Easy	24 Hour Virtual Warmline	1-844-241-1114

WNY CRISIS SUPPORT LIST  
CHAUTAUQUA

PROVIDER	RESOURCE	CONTACT
Crisis Services	24 hour Crisis Hotline	716-834-3131
Chautauqua County Suicide Prevention and Crisis Hotline	24 hour Crisis Hotline	1-800-724-0461
Olean General Hospital	Crisis Hotline	800-339-5209
Eagles Nest Respite	24 Hour Service	844-421-1114 or 716-241-4605
Housing Options Made Easy	24 Hour Peer Support Warmline	844-749-3848 or 716-749-3848 844-421-1114 or 716-241-4605
Housing Options Made Easy	24 Hour Peer Support Texting Line	716-392-2221 or 716-392-0252
Housing Options Made Easy	24 Hour Virtual Peer Support Warmline	833-361-6130

WNY CRISIS SUPPORT LIST

ERIE

PROVIDER	RESOURCE	CONTACT
Spectrum Health Services	24 Hour Crisis Line	716-710-5172
Spectrum Crisis and Re-Stabilization Emergency Services (CARES)	24/7 telephone and mobile crisis support to youth and under 18 years old and families	716-882-4357
Housing Options Made Easy	24 Hour Peer Support Warmline	844-749-3848 or 716-749-3848 844-421-1114 or 716-241-4605
Housing Options Made Easy	24 Hour Peer Support Texting Line	716-392-2221 or 716-392-0252
Housing Options Made Easy	24 Hour Virtual Peer Support Warmline	833-361-6130
Refreshing Waters Respite	24 Hour Crisis Line	844-588-8427 or 716-248-2886
The Renewal Center	Open 7 Days/ Week	716-245-4200
BestSelf Behavioral Health	Recovery Community	Facebook: <a href="https://www.facebook.com/BestSelfRecoveryCommunity/">https://www.facebook.com/BestSelfRecoveryCommunity/</a> BestSelf page: <a href="https://www.bestselfwny.org/recovery-community-news/">https://www.bestselfwny.org/recovery-community-news/</a>
Horizon Health Services	24 hour Addiction Hotline	(716) 831-7007
Crisis Services Hotline	24 hour Crisis Hotline	(716) 834-3131
Restoration Society Inc.	ACE Employment	(716) 832-2141
Kids' Helpline - Crisis Services	24 hour Crisis Hotline (Kids Hotline: young people aged 5-25 years)	716-834-1144 / 1-877-KIDS-400

WNY CRISIS SUPPORT LIST  
NIAGARA

PROVIDER	RESOURCE	CONTACT
Niagara County Crisis Services	24 hour Crisis Hotline	(716) 285-3515
Niagara County Department of Mental Health & Substance Abuse Services	24 hour Crisis Hotline	Niagara Falls Clinic (716) 278-1940 Lockport Clinic (716) 439-7400
Horizon Health Services	24 hour Crisis Hotline	(716) 285-3515
Mental Health Association in Niagara County	24 hour Warm Line/Peer Support	(716) 433-5432

WNY CRISIS SUPPORT LIST  
GENESEE

PROVIDER	RESOURCE	CONTACT
Genesee County Care and Crisis Helpline	24 Hour Crisis Hotline	585-283-5200
Horizon Health Services	24 hour Crisis Hotline	(585) 283-5200 or text HOME to 741741
Restoration Society Inc.	Bridge	585-343-9162
Restoration Society Inc.	OISES- Genesee	585-343-9162
Restoration Society Inc.	ACE Employment	585-343-9162

WNY CRISIS SUPPORT LIST  
ORLEANS

PROVIDER	RESOURCE	CONTACT
Care and Crisis Helpline	24 Hour Crisis Hotline	585-283-5200
Restoration Society Inc.	Bridge	716-884- 5216 x 409
Restoration Society Inc.	OISES- Genesee	716-832- 2141
Restoration Society Inc.	ACE Employment	716-832- 2141
Crisis Text Line		"HELLO" to 741741

WNY CRISIS SUPPORT LIST  
WYOMING

PROVIDER	RESOURCE	CONTACT
Clarity Wellness Community	24 Hour Hotline	(800) 724-8583
Wyoming County Crisis Line	24 Hour Hotline	585- 283-5200
Spectrum Health and Human Services Spectrum	Crisis Line	(585) 786-0220
Spectrum Health and Human Services	Text Line 7pm-10pm daily	(585) 543 1015



WNY CRISIS SUPPORT LIST  
NATIONAL

PROVIDER	RESOURCE	CONTACT
National Suicide Prevention Lifeline	24 Hour Hotline	1-800-273-8255
Crisis Text Line	24 Hour Hotline	Text "HOME" to 741741
Veterans Crisis Line	24 Hour Hotline	1-800-273-8255 Press 1 or Text 838255
NYS OASAS HOPELINE	24 Hour Hotline	877-846-7369
NYS Crisis Text Line	24 Hour Hotline	Text "GOT5" to 741741